If a C.A.T.S. carer is required to accompany a person to an appointment, lunch and refreshment money to the value of \$15.00 is requested to be paid for the carer.

The Aged Pension Fuel Card may be used. If the Aged Pension Fuel Card is used the balance of the \$75.00 must be paid in cash.

The C.A.T.S. vehicle is funded and operated as a community service and driven by volunteers.

All parking costs incurred during your trip must be paid for by the passenger.

Passengers are to advise the driver (via the C.A.T.S. car phone) as soon as their medical appointments are finished. The driver will respond as soon as possible.

Proudly Sponsored by:
Shire of Narrogin
Shire of Wagin
Narrogin Rev Heads Foundation
Narrogin Lions Club
Volunteer Drivers and Carers



#### **Narrogin Regional Homecare**

Serving the Shire of Narrogin and region

The Cottage of Jessie House 30 Clayton Road Narrogin WA 6312

Phone: 08 9890 0700 Fax: 08 9881 4695

www.narrogin.wa.gov.au



## C.A.T.S.

# **Community Assisted Transport Service**



This Service is for members of Narrogin and District community requiring transport to specialist medical appointments and services not available in Narrogin.

### **Bookings**

The C.A.T.S. vehicle bookings are coordinated by the Shire of Narrogin, Narrogin Regional Homecare.

To make a booking for the C.A.T.S. vehicle contact Narrogin Regional Homecare on 9890 0700 Monday to Friday between 9.00am and 3.00pm.

For a confirmed booking two forms need to be presented at the Narrogin Regional Homecare Office:

- Your letter of appointment confirming date, time and location.
- A profile form which gives details of next of kin, current medications and medical conditions.

Passengers are to be ready at the arranged pick up time as the vehicle may have other people travelling and must have passengers to their appointments on time.

If a carer is needed, notification at the time of booking is required. If a wheel chair is needed a carer must be taken. Volunteer drivers are not carers.

### Accessing P.A.T.S.

(Patient Assisted Transport Scheme)

To access the P.A.T.S. voucher, clients need to have a Medicare Card and a P.A.T.S. referral and specialist form to be collected from Narrogin District Hospital or Doctors Surgery.

**Section A** is to be completed by patient. Section B needs to be completed and signed by the client's doctor and returned to the District Hospital for processing as soon as possible.

**Section C** is for the specialist or clinic employee to sign. Please note that anyone from the Specialist Rooms is able to sign the form as it is a confirmation of attending the appointment.

The form needs to be returned to the Narrogin Regional Hospital upon return to Narrogin.

When a date has been given for an appointment the hospital must be informed of the date. Vouchers are usually only issued if requested at the Hospital at least 48 hours before the appointment.

### **Payment**

Payment for C.A.T.S. transport is required in cash prior to the trip.

Williams to Perth	\$75.00
Narrogin to Perth	\$75.00
Narrogin to Bunbury	\$75.00
Narrogin to Mandurah	\$75.00
Narrogin to Busselton	\$75.00

All prices are for a return trip on the same day. The cost includes lunch for the driver.

All payments need to be made before or on the day of travel.

Under no circumstances will the drivers accept any gratuity. Donations to the C.A.T.S vehicle will be gratefully accepted and a receipt issued.

Appointments are to be made after 10.00am and before 3.00pm for the safety of the driver and passengers.