Community Wi-Fi powered by **nbn**™ Sky Muster™

Connect to the internet here through the Community Wi-Fi service*

How to connect

Through the Community Wi-Fi service, you and your community can connect to the Internet via Wi-Fi using any smartphone, tablet, laptop or computer.

This service will be accessible inside and outside, within approximately 100 metres of the location of the Community Wi-Fi service.

To connect:

1. Open the Wi-Fi setting in your device

2. Select the network named "Community Wi-Fi" (No password is required)

3. When the "Welcome page" appears, read and accept the internet service provider's Terms and Conditions, click "Get Online" and then "Continue"

4. You should now be connected to the internet

Need technical support?

Please call the Community Wi-Fi Support Team on **1300 626 267**.

* Service supplied by an internet service provider

Important things to know

Performance of Community Wi-Fi

This Community Wi-Fi is designed to allow you and your community to access the internet*. The performance and range of the Community Wi-Fi may be impacted by several factors including:

• Total loss of power

• Distance from the installed Wi-Fi equipment

• Environmental factors such as heavy rain, heavy dust or something else blocking the installed satellite and Wi-Fi equipment

Usage

This service may support access to video streaming, however, if multiple users try to use video streaming services, such as Netflix at the same time, the quality of your experience may lessen. The service may be subject to data usage restrictions and other limitations. Your use of this service will be subject to Terms and Conditions (T&Cs) from the phone and internet service provider supplying the service to your community. The available capacity of this Community Wi-Fi service may be shared with other users, please consider others when using this service.

nbn cannot guarantee the security of the Wi-Fi service, and is not responsible for the acts of any third parties that access or attempt to access your device and or files while using the internet.

Installed equipment

The following equipment is owned or leased by **nbn** and has been installed to provide the Community Wi-Fi:

• An **nbn**™ Sky Muster™ satellite terminal

• Wi-Fi equipment

• There may be a back-up power supply.

The installed equipment will require reliable 240V AC power which must be supplied by the community. If a back-up power is supplied, it will only allow the installed equipment to operate for up to approximately 8 hours without main power.

Service provider

This Community Wi-Fi Service is provided over the **nbn**™ network by a phone and internet provider.

Acknowledgement of Country

We would like to acknowledge the Traditional Custodians of the land and pay our respects to the Elders both past, present and future for they hold the memories, the traditions, the culture and hopes of Indigenous Australia.

This service is funded by the Australian Government through the Strengthening Telecommunications Against Natural Disasters program.